

INSTITUTE AND CONFERENCE SCHEDULE

SUNDAY, JULY 25

8:00 am - 5:00 pm	ICF/MR New Provider Orientation Separate Registration Required-Page 8
8:30 am	Genoa Lakes Golf Club - The Lakes Course Shotgun Start
Noon - 7:00 pm	Institute/Convention Registration
12:30 - 4:00 pm	Rubicon Trail ATV Tour
2:00 - 3:00 pm	General Session AB 1629 Audit Appeals n,b,l
2:00 - 4:00 pm	Products and Services Committee
3:00 - 4:00 pm	General Session Compliance Strategies for Your Facility n,b
3:00 - 4:00 pm	Business Management Committee
4:00 - 5:00 pm	QCHF Board of Trustees
5:30 - 8:00 pm	HPSI presents...A Sunset Barbeque Entertainment: Generator

MONDAY, JULY 26

7:00 am - 4:00 pm	Institute/Convention Registration
8:00 am - Noon	Opening Forum & Awards Presentation Keynote Presentation: Jim Pelley Embrace Risk, Manage Change & Laugh Often
8:00 - 10:00 am	Exhibitor Move-In
10:00 am - 2:00 pm	Table Top Trade Show
Noon - 1:00 pm	Institute Lunch
1:00 - 2:00 pm	Dessert with Exhibitors
2:00 - 3:50 pm	Institute Concurrent Sessions
	Session 1 Finding Your Way Through the Technology Maze n,b,r
	Session 2 You Never Get a Second Chance at a First Impression n,b,r
	Session 3 Life Safety Code Compliance - You Snooze, You Lose n,np,b
	Session 4 Customer Service - It's Not a Department, It's You n,b,r
	Session 5 Working in A Dual Enforcement Environment n,b
	Session 6 Quality and Leadership at the World Café n,b,r
4:10 - 6:00 pm	Institute Concurrent Sessions
	Session 7 What? No Facebook Page? How to Use Social Networking for Business Growth n,b,r
	Session 8 Reimbursement Changes & Cash Flow - The Darryl, Mike and Mark Show n,b
	Session 9 Exemplary Leaders - Extraordinary Results! n,b,r,s
	Session 10 Survey Savvy n,b
	Session 11 A Place to Grow - Garden Environments n,b,r,s
4:15-6:00 pm	AHCA Committee Reps
6:15 pm	Depart for Sunset Catamaran Cruise

TUESDAY, JULY 27

CEUs The following indicates the types of education units (CEUs) requested/approved.
n = NHAP np = NHAP-P b= BRN r = RCFE l = MCLE s = BBS



8:00 - 9:50 am	Institute Concurrent Sessions
Session 12	Money Matters (Suggested for Developmental Service Providers) n,b
Session 13	Pressure Ulcers - To Be or Not to Be & F314 (Suggested for Nurses Day) n,np,b
Session 14	10 Secrets to Becoming a Great Leader n,b,r,s
Session 15	Are You ready for the Media at Your Front Door? n,b,r
Session 16	The Perfect Storm: Congress and Increased Regulations n,b
10:00 - 11:50 am	Institute Concurrent Sessions
Session 17	Life Safety Code - Pushing Compliance to New Lengths (For DD Day) n,np,b
Session 18	Using Psychotropic Drugs (Suggested for Nurses Day) n,np,b
Session 19	Strategic Visioning n,b,r
Session 20	Handling AG/DOJ Abuse & Neglect Investigations n,b,l
Session 21	Cultural Diversity n,b,r,s
Session 22	Quality of Life Through Personal Expression n,b,r,s
Noon - 1:00 pm	CAHFPAF Lunch
1:00 - 5:00 pm	Developmental Services Conference
1:00 - 3:00 pm	General Session
	Best Practices in Dementia Care - The Best Friends Approach n,np,b,r,s
1:00 - 3:00 pm	Public Advocacy Committee
1:00 - 3:00 pm	General Session
	It's All About the Food - Improving Satisfaction n, np,b,r
1:00 - 3:00 pm	General Session
	Issues from the CA Department of Public Health <i>Guest Speaker: Kathleen Billingsley Deputy Director</i> n,b
1:00 - 3:00 pm	Behavioral Health Conference
	<i>Invited Speaker: Dr. Steve Mayberg, Department of Mental Health</i> n,b
1:00 - 3:00 pm	Associate Council
3:15 - 5:15 pm	Multis, Independent Owners & Non Proprietary Conferences Sponsored General Session
	Medical Professional Liability,Risk Management & the Health Care Insurance Act -What it Means to You n,b
	<i>Presenters: Ric Henry, Pendulum, LLC, Tim Noland, Health Care Facilities of America & Warren Morgan, Livermore</i>
3:15 - 4:30 pm	General Session
	Cotton v. Starcare - HMO Liability n,b,l
3:15 - 5:15 pm	GR Payment Subcommittee
3:15 - 5:15 pm	Nurses Council Meeting
	Positive Practices in Patient Safety <i>Kathy Hurst & Nancy Beecham, RNs</i> n, np,b,r

WEDNESDAY, JULY 28

7:00 am - 2:00 pm	Institute/Conference Registration
8:00 - 10:00 am	Chapter Presidents, Regional & Conference Chairs Meeting
8:00 - 10:00 am	General Session
	Mediation as a Tool n,b,r,l
8:00 - 10:00 am	GR Quality Improvement Subcommittee
8:00 -10:00 am	GR Legal Subcommittee
10:00 am - Noon	GR Regulatory Subcommittee
10:00 am - Noon	GR Workforce Subcommittee
10:15 am - 11:45 am	General Session
	What Providers Need to Know About Health Care Refom Right Now n,b,l
10:00 am - Noon	Convention Committee
Noon - 2:00 pm	Government Relations Committee
2:00 - 4:00 pm	CAHF Board of Directors