



PRE-APPROVED CLASSES FOR TRAININGS

NHAP Expiration: See far right column for expiration date

BRN Expiration: Never Expires (However, they do become outdated & often inaccurate over time)

RCFE Expiration: See far right column for expiration date (see note below)

PLEASE NOTE! The NHAP and RCFE approval expiration dates are listed on the right side of this list. It takes 6-8 weeks to reapply for CEUs on classes which have expired, or to apply for new classes. BRN CEUs require 1-2 weeks for approval and never expire.

CLASS TITLE	CREDITS APPROVED	H r.	APPROVED SPEAKER(S)	SPEAKER CONTACT INFORMATION	Exp. Date
5 Star and Public Reporting Measures	NHAP 0763002-7467/P BRN CEP212	2	Jocelyn Montgomery, RN< Mary Jann, RN	Not Available to chapters/ Institute	Renewal 05/15/11
AB 1629 – Not Just the Same Old Thing	NHAP 0763002-8074 BRN CEP212	2	Michael Lesnick, Mark Johnson Esq.	Not Available to chapters/ Institute	Renewal 06/05/10
Achieving Financial & Regulatory Compliance throught Documentation	BRN ONLY BRN CEP212	2	Theresa M. Sheets, OTR, MHA, RAC-CT	Sacramento Chapter	Renewal 12/10/11
Clinical Series Activities and Social Service Workshop	NHAP 0763001-7696/P BRN CEP212	4	D. Michael Splain and Keith Savell	QCHF Special Event	Renewal 09/30/11
Activities to Enhance the Lives of Staff and Residents in LTC and Assisted Living	NHAP 0763003-7497/P BRN CEP212 RCFE 010030415185	3	Michele Nolta, CTRS & Ed Long, LNHA & RCFE Administrator	SDHCA	Renewal 5/20/11 RCFE 10/04/10
An Adverse Survey Need Not Be the End of the Road	NHAP 0763002-8064 BRN CEP212	2	Joan Redden RN, Holly Johnson Esq.	Not Available to chapters/ Institute	Renewal 06/05/10
AED Policy and Procedures	NHAP 0763002-2167 BRN CEP212	2	Christine E. Hoover	Progress Valley Chapter	Renewal 11/20/10
Alzheimer's Dementia in the LTC Setting Overview Presentation Objectives	NHAP 0763002-7343 BRN CEP212	2	Linda Kay Healy	Central Valley Chapter	Renewal 4/3/11
Choosing the Best ARD Date	NHAP 0763002-8202/P BRN CEP212	2	Greg Lee, MPT	Central Valley Chapter	Renewal 01/13/11
What To Do When Trouble Comes Knockin'. How to Avoid A Lawsuit	NHAP 0763001-8063 BRN CEP212	1	Rebecca Lowell	Channel Island Chapter	Renewal 07/22/10

Updated January 6, 2010

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Avoiding Survey Checkmate	NHAP 0763004-7775/P BRN CEP212	4	Lee Tincher, MS, RD & Sam Ousey, RD	Clinical Series	Renewal 08/04/11
Do I Really Need to do Background Checks?	NHAP 0763002-8092 BRN CEP212	2	Sandra James	East Bay Chapter	Renewal 9/24/10
Back to the Future – Getting Ready for the Perfect Storm	NHAP 0763001-8000 BRN CEP212	1	Rene L. Peitrangelo, PhD	Not available to chapters	Renewal 04/24/10
The Balancing Act Between Cognition and Falls	NHAP 0763002-7479/P BRN CEP212	2	Rita Cole, Holly Signer, PT	Not available to chapters/ Institute	Renewal 05/15/11
Balancing Cost and Quality in a Facility Continence Management Program	NHAP 0763002-7826/P BRN CEP212	2	Lisa Marie Giacinti, MSN, CWS	Progress Valley Chapter	04/02/10
Does My AIT Hear What I'm Really Saying? – Basic Principles of Adult Education for Preceptors	NHAP 0763002-7739 BRN CEP212	2	Brett Watson	Special Event	Renewal 03/04/10
Behavior Management, Dementia, Abuse and POLST	NHAP 0763008-8216/P BRN CEP212	8	Brooke Russo	Brooke Russo	Renewal 01/27/11
Behavior Management, Dementia, Abuse and POLST	NHAP 0763002-7520/P BRN CEP212	2	Brooke Russo	Redwood Empire Chapter	Renewal 5/20/11
Behavior Management and Understanding Psychotropics DIC Planning	NHAP 0763003-7491/P BRN CEP212	3	Brooke Russo	Special Event Brooke Russo	Renewal 5/15/11
Benefits Exhaust – No Pay Bills	NHAP 0763001-7672 BRN CEP212	1	Nancy Pearson	Progress Valley Chapter	Renewal 09/30/11
Black Box Warning	NHAP 0763001-7695/P BRN CEP212	2	Rosie Silverstein	San Fernando Valley Chapter	Renewal 09/30/11
Black Box Warning Medications	NHAP 0763001-7693/P BRN CEP212	1	Larry Robert Reis	Orange County Chapter	Renewal 07/02/11
Black Box Warning & Narcotic Documentation	NHAP 0763002-8084 BRN CEP212	2	Teresa Veirs	East Bay Chapter	Renewal 09/24/10

Updated January 6, 2010

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Navigating in The Budget Aftermath... What DD Providers Must Know Now! (Webinar)	NHAP 0763002-7350 BRN CEP212	2	Becky Joseph and Mary Jann RN	QCHF Webinar	Renewal 08/28/11
Access to Capital is Key to Business Success & Survival	NHAP 0763002-8085 BRN CEP212	2	Norm Martin BA, MBA candidate, CPA, Darryl Nixon BS	Not available to chapters Webcast	Renewal 09/24/10
CAHF Central Valley Chapter Presents; The Fresno District Office-2009 SNF Provider Dialog Session	NHAP 0763005-7745/P BRN CEP212	5	Kathleen Billingsley, Lauren Atkinson, David Luchini, Rose Mary Garrone	Central Valley Chapter	Renewal 10/22/11
CAHF LTC Leadership Academy	NHAP 0763014-7087 BRN CEP212	14	Steve Swafford, Jill McCrory, David Farrell	Not available to chapters	Renewal 08/21/10
CAHF Region IV Annual Town Hall / Vendor & Cluster Leadership Meeting	NHAP 0763006-7344 BRN CEP212	6	Kathleen Billingsley, Dan Berkley, James Marx, Dr. James Lewson, Jim Gomez, Ernest Pooleon	Region IV Chapters	Renewal 4/3/11
CAHF-Region 4 Annual Town Hall Vendor Fair & Cluster Meeting	NHAP 0763005-7798/P BRN CEP212	5	Kathleen Billingsley, Jim Gomez, Dolores Hill, Ernest Pooleon	Region IV Chapters	Renewal 03/05/10
CAHF Regional Annual Meeting with CMS & DPHS in 2008	NHAP 0763005-8064/P BRN CEP 211 PCE 1125	5	Kathleen Billingsley, James Gomez, John Motter	Not available to chapters	Renewal 07/22/10
CAHF Region 1 Annual Meeting with CMS & DPHS in 2009	NHAP 0763005-7478/P BRN CEP212	5	Kathleen Billingsley, John Motter, James Gomez, Victoria Vachon	Not available to chapters	Renewal 05/15/11
Cal/OSHA Aerosol Transmissible Disease Standard and H1N1: What you need to Know in Long Term Care – Webinar	NHAP 0763002-7737/P BRN CEP212	2	Deborah Gold	QCHF Webinar	Renewal 10/12/11
California Culture Change Coalition Conference – The Heart of Clinical Care	NHAP 0763007-7079/P BRN CEP212	7	Anna Ortigara, RN, MS, FAAN, and Mary Tellis-Nayak, RN, MSN, MPH	Not available to chapters	Renewal 08/05/10
California Health Alert Network (CAHAN) Emergency Preparedness Alerting System	NHAP 0796002-8195 BRN CEP212	2	Carolyn Forster	Not available to chapters Dan Murray	12/30/10
California Title 22 Regulations Review for Dietary Services & Nutrition Care	NHAP 0763006- 7521/P BRN CEP212	6	Linda Handy	Not available to chapters Special Event	Renewal 05/20/11
Cardio-Pulmonary Disease	NHAP 0763001-7701/P	1	Jerry Beasley	Progress Valley Chapter	Renewal 07/14/11

Updated January 6, 2010

Caring Produces Results	BRN CEP212 RCFE 010-0203-13046	2	David Farrell, MSW, LNHA	Not available to chapters	RCFE 10/04/10
New CDPH Legislation and Updates that Affect Skilled Nursing Facilities	NHAP 0763002-7803 BRN CEP212	2	Kathleen Billingsley, RN	Special Event	Renewal 03/05/10
The Characteristics of an Effective Nurse Leader	NHAP 0763001-7347 BRN CEP212	1	Nancy L. Beecham	Orange County Chapter	Renewal 08/28/11
Can Anyone Lead – Characteristics of Effective Leadership	NHAP 0763002-8067 BRN CEP212 RCFE 010-0203-14067	2	Hue Adams	Not Available to chapters/ Institute	Renewal 06/05/10 Renewal 10/04/10
Clinical Excellence through QA	NHAP 0763002-7534 BRN CEP212	2	Judith Harrinton	Not Available to chapters/ Institute	Renewal 06/05/11
QCHF Clinical Series – Depression	NHAP 0763004-8217/P BRN CEP212	4	Brooke Russo, Renee Roper, Karl Steinberg, MD	Not available to chapters QCHF special event	Renewal 01/27/11
CMS 5 Star Program	NHAP 0763008-8232 BRN CEP212	2	Mary Jann	Sierra Chapter	Renewal 02/11/11
Creating Home: The New CMS Quality of Life Guidelines (Webinar)	NHAP 0763002-7349/P BRN CEP212	2	David Farrell	QCHF Webinar	Renewal 08/28/11
CNA Role in Pressure Ulcer & New Protocols	NHAP 0763002-7977/P BRN CEP212	2	Beth Brizee, RN	Special Event	Renewal 04/18/10
Collections Workshop	NHAP 0763003-7344 BRN CEP212	3	Rita Rehaste	Special Event Contact Rita Rehaste	Renewal 08/27/11
Collection Strategies for Unpaid Share of Cost and Private Charges	NHAP 0763002-7341 BRN CEP212	2	Christine Wilson	San Fernando Valley Chapter	Renewal 4/3/11
Conflict Resolution – Dealing With Difficult People/Behavioral Management for SNF Residents	BRN CEP212 RCFE 010-0204-13051	2	Mike Splain	Special Event	Renewal 10/04/10
Consistent Assignment – The Foundation of Individualized Care	NHAP 0763002-7742/P BRN CEP212	2	David Farrell, MSW, LNHA	Not available to chapters East Bay Chapter	Renewal 03/05/10
Create A Quality Culture	NHAP 0763002-7480/P BRN CEP212	2	Bernie Dana, LTC Management Consultant	Not Available to chapters/ Institute	Renewal 05/15/11

Updated January 6, 2010

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Cultural Awareness to Implement Individualized Programming	BRN CEP212 RCFE 010-0205-13048	2	Camy Richie, BS, ADC	Not available to chapters	Renewal RCFE 10/04/10
Culture Change: Dining Pilot Project	NHAP 0763001-7824/P BRN CEP212	1	Ed Long	Special Event	Renewal 04/02/10
Culture-Change: It's More Than Neighborhoods and Country Kitchens	NHAP 0763002-7323 BRN CEP212	2	Bonnie Darwin and Jocelyn Montgomery	SDHCA Chapter	Renewal 4/3/11
Culture Change in Nursing Homes	NHAP 0763001-8218/P BRN CEP212	1	Jocelyn Montgomery	Orange County Chapter	Renewal 01/27/11
Customer Service in Your Facility – Bring Nordstrom to Your Customer Svc. Policy	NHAP 0763004-8065 BRN CEP212 RCFE 010-0202-14070	4 2	Jean Steel, MS	Not Available to chapters/ Institute	Renewal 06/05/10 RCFE 10/04/10
The Dance of Change	NHAP 0763002-7935 BRN CEP212	2	Rene L. Peitrangelo, PhD	Not available to chapters	Renewal 04/04/10
Dealing with Challenging and Difficult Families	NHAP 0763002-7468/P BRN CEP212 RCFE 010-0204-15153	2	A. Eduardo Gonzalez, Rebecca Lowell, Esq	Not Available to chapters Institute	Renewal 05/15/11 RCFE 10/04/10
Dealing With Difficult People	BRN CEP212 RCFE 010-0204-13052	2	Jean Steel, MS	Not available to chapters	Renewal RCFE 10/04/10
Understanding & Appealing Federal Deficiencies & Citations	NHAP 0763002-7263/P BRN CEP212	2	James Napoli	Not available to chapters Spring Leg.	Renewal 03/03/11
Denti-Cal Updates	NHAP 0763002-8023/P BRN CEP212	2	Michelle Marks	Not Available to chapters Institute	Renewal 07/16/10
Department of Health Symposium	NHAP 0763001-7746/P BRN CEP 212	1	Virginia B Yamashiro	Santa Clara Chapter	Renewal 10/22/11
Department of Justice Share of Cost Referral Process	NHAP 0763002-7088 BRN CEP212	2	Mark Reagan, Esq., and Elizabeth Plott-Tyler, Esq.	Not available to chapters QCHF Webcast	Renewal 08/21/10
Developmental Services Conference	NHAP 0763006-7800 BRN CEP212	6	Kathleen Billingsley, Therese Delgadillo	Not Available to Chapters	Renewal 03/05/10
Rap Session- Department of Public Health	NHAP 0763006-8088/P BRN CEP212	6	Allan Komarek, Ph.D., RN, Kathleen Billingsley, mary Vester, RD	Central Valley Chapter	Renewal 09/24/10

Updated January 6, 2010

A New Look at Diabetic Care In DD/SNF's	NHAP 0763002-8068/P BRN CEP212	2	Carol Ann Wagner, RN	Not available to chapters Institute	Renewal 06/05/10
Diabetic Foot Infections & Amputations in SNFs	NHAP 0763002-7971/P BRN CEP212	2	Dr. Paul Han, MS, D.P.M.	Special Event	Renewal 04/18/10
Dietary F Tags 325 and 371 – New Surveyor Guidance SNF's Need To Know	NHAP 0763005-8077/P BRN CEP212	2	Lee Tincher	Golden Gate Chapter	Renewal 01/27/11
Dietary Issues for DDs	NHAP 0763002-7638/P BRN CEP212	2	Linda Handy, M.S., R.D. & Merijane Malouin, R.D.	760 466-7676 merijanem@aol.com	Renewal 04/04/10
Diatery Issues - Do You Have Monsters in Your Kitchen?	NHAP 0763002-7469/P BRN CEP212	2	Suzanna (Sam) Ousey	Not Available to chapters/ Institute	Renewal 05/15/11
New Dietary Regulations & Culturally Appropriate Meal Planning in Skilled Nursing Facilities	NHAP 0763005-8077/P BRN CEP212	2	Lee Tincher	Redwood Empire Chapter	Renewal 08/05/10
Director of Staff Development Education Training (DSD)	NHAP 0763024-7943 BRNCEP212	24	Cindy Pavelka, RN	Not available to chapters	Renewal 04/04/10
Disaster Planning & Preparedness for Facilities with Behavior health Residents	NHAP 0763002-7799 BRN CEP212	2	Ellie Anderson	Special Event	Renewal 03/05/10
Disaster preparedness: Being Part of the Team	NHAP 0763002-7327 BRN CEP212	2	Pauline Thomas and Scott Jason Tarde	SDHCA Chapter	Renewal 4/3/11
Disaster Preparedness – Are you Ready	NHAP 0763002-7937 BRN CEP212	2	Jocelyn Montgomery	Jocelyn Montgomery CAHF 916 441-6400	Renewal 04/04/10
Disaster Preparedness for Long Term Care Facilities Disaster Preparedness for Assisted Living and Long term Care Facilities	NHAP 0763005-7342/P BRN CEP212 RCFE 010-0503-14926	5	Jocelyn Montgomery, RN, PHN, Director of clinical Affairs., Mike Ciraolo – Consultant, Ciraolo Consulting	CAHF Special Event DPP Summits	Renewal 4/3/11 RCFE 10/04/10
Discharge/Transfer a Resident from a Skilled Nursing Facility	NHAP 0763002-7269/P BRN CEP212	2	James Napoli	Golden Gate Chapter	Renewal 3/5/11
Dreaming of A Peer Mentoring Program	NHAP 0763002-7979 BRN CEP212	2	Sheila Chesanow, RN, DSD, MS, CLNC	Not available to chapters	Renewal 04/18/10
Economics in a Health Care Environment	NHAP 076300-80662/P BRN CEP212	2	Harry G. Harris	Central Valley Chapter	Renewal 07/01/10
Effective Contract Management – Supply Side Pro-active Value Proposition	BRN CEP-212 RCFE 010-0204-13050	2	Steven Phillips, Esq.	Hooper Lundy Not available to chapters	RCFE 10/04/10
Effective Infection Control Webinar	NHAP 0763002-8150/P BRN CEP212	2	Jon Rosenbert	Not available to Chapters QCHF Webcast	Renewal 10/23/10

Updated January 6, 2010

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Elder Abuse Case Studies	NHAP 0763002-7825/P BRN CEP 212	2	O. Ivan Flores	Central Valley Chapter	Renewal 08/12/11
Elder and Dependent Adult Abuse Recognition & Prevention	NHAP 0763002-7975P	2		Not available to chapters	Renewal 04/18/10
Elder and Dependent Adult Abuse Recognition & Prevention	NHAP 0763002-7975/P BRN CEP212	2	Peggy Osborn	Not available to chapters	Renewal 04/18/10
Elder Law Face Off: Why the Other Side is Just Wrong	NHAP 0763004-7944 BRN CEP212	4	Stephen M. Garcia, Michael J. LeVangie, Hon. Cecily Bond	Not available to chapters	Renewal 04/04/10
Electronic Medical Records- A Thorough How To	NHAP 0763002-8078 BRN CEP212	2	Dan Cobb, Chief Technology Officer, HealthMedX	Not available to chapters Institute	Renewal 06/05/10
Emergency Preparedness for Long - Term Care Facilities	NHAP 0763004-7270/P BRN CEP212	4	Daniel M. Guerra, Ardene Nakagawa, Cheryl A. Starling	Special Event Lori Cooper	Renewal 3/5/11
Emotional Intelligence and Leadership	BRN CEP212 RCFE 010-0203-13047	2	Joanne Schultz, MS	650 728-0921	RCFE 10/04/10
Need A Lift? Employee Motivation and Morale Boosting Strategies	NHAP 0763002-8067 BRN CEP212	2	Lori Cooper, NHA, MPA	East Bay Chapter	Renewal 07/01/10
Employee Relations - The Practice of Preventive Law an ounce of Prevention is worth a ton of Cure	NHAP 0763002-7481 BRN CEP212	2	Richard N. Grey, Attorney at Law	San Fernando Valley Chapter	Renewal 5/15/11
Empowerment of Clients with Disabilities	NHAP 07630027934 BRN CEP212	2	Joseph Donofrio	Not available to chapters	Renewal 04/04/10
End of Life Issues – Hospice, et al	NHAP 0763002-7932 BRN CEP212	2	Judy Citko	Special Event	Renewal 04/04/10
Enforcement Issues	NHAP 0763002-7941 BRN CEP212	2	Jahmal T. Daveis, Senior Counsel	Not available to chapters	Renewal 04/04/10
Enjoy the Ride	NHAP 0763002-7253/P	2	Steve Gilliland	Not available to chapters Spring Leg.	Renewal 3/3/11
Ensuring Employee's Complete Quality Work	NHAP 0763002-7982 BRN CEP212	2	Clint Maun, CSP	Special Event	Renewal 04/18/10
Methods to Becoming Environmentally Friendly (Green) in Your SNF and ARF	NHAP 0763002-7334 BRN CEP212	2	Cassandra Contreras	Golden Gate Chapter	Renewal 04/03/11
Envisioning New Methods of Training in Your Education Program	NHAP 0763002-7976/P BRN CEP212	2	Sheila Chesanow, RN, DSD, MS, CLNC	Not available to chapters	Renewal 04/18/10
Excellence in Customer Service-Making the Dream Come True	NHAP 0763002-7974/P BRN CEP212	2	Alyx McNeal, VP Sales & Marketing, Country Villa Health Services	Not available to chapters	Renewal 04/18/10
Expedited Determinations Webinar	NHAP 0763002-8235/P BRN CEP212	2	Cheryl. Cook, RN	Not available to chapters Special Event	Renewal 02/17/11

Updated January 6, 2010

Falls - Get to the Root of the Cause	NHAP 0763002-7435/P BRN CEP212	2	Anant Desai	San Fernando Valley Chapter	Renewal 4/16/11
5 Star and the Story on Quality	NHAP 0763002-8252/P BRN CEP212	2	Jocelyn Montgomery and David Farrell	Not available to chapters Spring Leg.	Renewal 3/3/11
F309: Pain Management and the Survey Process	NHAP 0763002-7470/P BRN CEP212	2	Joan Redden, RN	Not Available to chapters/ Institute	Renewal 04/03/11
The Fine Art of Office-Talk: Communication in the Workplace	NHAP 0763002-7329/P BRN CEP212 RCFE 010-0204-15134	2	Jean Steel, MS, President, Wellness Works	Not Available to chapters/ Institute	Renewal 04/03/11 RCFE 10/04/10
Reach for the Stars: How to make the Five Star Rating System Work for You	NHAP 0763005-8249/P BRN CEP212	5	Patti Garibaldi, Director of Clinical Consulting	Not available to chapters Special Event	Renewal 03/03/11
Getting Your Point Across: Making Powerful Speeches & Presentations	NHAP 0763002-7535 BRN CEP212	2	Jean Steel, MS, President, Wellness Works	Not Available to chapters/ Institute	Renewal 06/05/11
The Good Death	NHAP 0763001-7093/P BRN CEP211	1	Audrey Wuerl, RN.BSN. Education Coordinator	Delta Chapter	Renewal 08/28/10
H1N1, NOT JUST THE FLU	NHAP 0763005-7770/P BRN CEP212	5	Chris Cahill, Jocelyn Montgomery, Tom Medley	DPP Special Event	Renewal 11/30/11
H1N1 Update, Disaster Preparation Planning	NHAP 0763002-7738 BRN CEP212	2	Tony Pallitto, BPA and Ann Walker, RN PHN II	Kern County Chapter	Renewal 10/12/11
Healing Touch	NHAP 0763003-7673/P BRN CEP212	3	Kathy Allen	SDHCA Chapter	Renewal 09/30/11
Health Financing Options for Owners & Operators and California Community Transitions Project	NHAP 0763002-7575/P	2	Tom Peters, Mary Sayles	Not Available to chapters/ Institute	Renewal 06/10/11
Health Insurance Portability and Accountability Act (HIPAA)	NHAP 0763002-7978/P BRN CEP212	2	Rhonda Anderson, R.H.I.A.	Special Event	Renewal 04/18/10
Hospice and Palliative Care: Changing the Culture	NHAP 0763006-8203/P BRN CEP212	6	Kathleen Chapmen, Jennifer Black, MD, Michelle Schaffner Gabriel, RN, MS, CNS, David Sine MD, Kongjey Connie Cha, PSYD.O.D	Central Valley Chapter	Renewal 01/13/11
Hospice in Skilled Nursing Facilities: Working Together to Make it Work	NHAP 0763002-8026/P BRN CEP212	2	Pamela Hough	Not available to chapters Institute	Renewal 07/16/10

Updated January 6, 2010

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Hospital Preparedness Program (HPP) Grant – What’s in it for Long Term Care	NHAP 0763002-7825 BRN CEP212	2	Renee Cartier	Special Event	Renewal 04/02/10
HR Issues: Overview of Employment Laws	NHAP 0763002-8027 BRN CEP212	2	Jahmal David, Esq.	Not available to chapters Institute	Renewal 07/16/10
HR Issues: Overview of Employment Laws and Effective Management of Employees	NHAP 0763002-7933 BRN CEP212	2	Dorothy Liu, Esq	Not available to chapters	Renewal 04/04/10
How to Get What you Want and Build Relationships at the Same Time	NHAP 0763002-7928 BRN CEP212	2	Alan Ovson	Not available to chapters	Renewal 04/04/10
ICF/MR New Provider Orientation	NHAP-763008-3370 BRN-CEP 212	8	Veronica Higgins	Not available to chapters	Renewal Indefinite
Individualizing the Care of Older Adults: Impact on the Individual and Impact on the System	NHAP 0763002-8099 BRN CEP212	1	Joseph M Casciani, PhD	SDHCA Chapter	06/19/10
Infectious Disease, Emergency Planning	NHAP 0763002-7826/P BRN CEP212	2	Kim Thomas MPH, BS	Central Valley Chapter	Renewal 08/12/11
New Infection Control Guidelines and Implications for Long Term Care Facilities: Focus on MRSA and Clostridium difficile	NHAP 0763008-7322 BRN CEP212	2	Gloria Escalona, RN, MS	Golden Gate Chapter	Renewal 4/3/11
Clinical Series - Infection Control	NHAP 0763004-7325 BRN CEP212	4	James Marx, RN, MS, CIC	QCHF Special Event	Renewal 4/3/11
Infection Control Updates from Licensing & Certification	NHAP 0763002-7254/P BRN CEP212	2	Letitia Creighton, Nurse Consultant	Not available to chapters Spring Leg.	Renewal 03/03/11
MRSA: Infection Control in Assisted Living and Long Term Care	BRN-CEP212 RCFE 010-0206-13474	2	Mary Payne, RN MUIR Lab	923 941-7925	RCFE 10/04/10
Infection Control for DDs	NHAP 0763002-7929/P BRN CEP212	2	James Marx	Special Event	Renewal 04/04/10
Infection Control in the Long Term Care Setting	NHAP 0763002-7976/P BRN CEP212	2	Cindy Pavelka, RN: Dolly Greene, RN	Not available to chapters	Renewal 04/18/10
Infection Control: The F-Tags on Infection Control	NHAP 0763002-7472/P BRN CEP212	2	James Marx, RN, MS, CIC	Not Available to chapters/ Institute	Renewal 05/15/11
Infection Control Update	NHAP 0763001-7695/P BRN CEP212	1	Elsa Greene	Orange County Chapter	Renewal 01/23/10
Influenza Preparedness	NHAP 0763002-7776/P BRN CEP212	2	Jon Rosenberg, MD	QCHF Webcast	Renewal 08/04/11
Build an Effective Infection Control Program for Your SNF	NHAP 0763002-8057/P BRN CEP212	2	James Marx, RN	Not Available to chapters/ Institute	Renewal 06/05/10
Interpersonal Skills for Leadership	BRN CEP212 RCFE 010-0204-13049	2	Jean Steel	Not Available to chapters	RCFE 10/04/10

Updated January 6, 2010

Intervention and Management of Multi Drug Resistant Organisms (MRDO's)	NHAP 0763002-7789 BRN CEP212	2	Dolly Greene	San Fernando Valley Chapter	Renewal 08/12/11
Issues from the CA Department of Public Health	NHAP 0763002-7257/P BRN CEP212	2	Kathleen Billingsley	Not available to chapters Spring Leg.	Renewal 03/03/11
Issues from the CA State Treasurer	NHAP 0763001-7259/P BRN CEP212	1	Bill Lockyer, CA State Treasurer	Not available to chapters Spring Leg.	Renewal 03/03/11
Issues from the Department of Developmental Services	NHAP 0763006-7255/P BRN CEP212	6	Kathleen Billingsley	Not available to chapters Spring Leg	Renewal 03/03/11
Issues from the Department of Mental Health	NHAP 0763002-7256/P BRN CEP212	2	Lanette Castlemean	Not available to chapters Spring Leg.	Renewal 03/03/11
"Issuing Medicare Appeals Notices" Webinar	NHAP 0763001-7532 BRN CEP212	1	Cheryl Cook	Not available to chapters HSAG Special Event	Renewal 06/09/11
J1 MAC – What Is It & Why Should I Care?	NHAP 0763002-8031 BRN CEP212	2	Pat Boardley, J1 Provider Customer Service Manager	Not Available to chapters Institute	Renewal 07/16/10
Keeping the Promise: Inventing a New Long Term Care	NHAP 0763002-7804 BRN CEP212	2	Nancy Anderson Fox	Not available to chapters	Renewal 03/05/10
Leadership Skills: Use Them or Lose Them	NHAP 0763001-7777 BRN CEP212	1	Dr. J Mitchell Perry	Channell Island Chapter	Renewal 08/04/11
CAHF Leadership Academy – End-of-Life Car Ambassador Training	NHAP 0763012-7769/P BRN CEP212	12	Judy Citko, JD, James Mittelberger, MD, MPH, CMD, Jocelyn Montgomery, RN, PHN, Kate O'Malley, RN, MS, Catherine Russell- McGregor, RN, MSN, FNS-C, Dena West	CAHF Special Event	Renewal 11/30/11
CAHF LTC Leadership Academy	NHAP 0763014-7434 BRN CEP212	14	Steve Swaffor, Jill McCrory and David Farrell	CAHF Special Event	Renewal 4/16/11
Legal aspects of Documentation (How to chart defensively)	NHAP 0763002-2166 BRN CEP212	2	Kim Lutz, RHIT	Progress Valley Chapter	Renewal 11/20/10
The Legal Implications of the CMS 5-Star Rating System	NHAP 0763002-7536/P BRN CEP212	2	Scott Kiepen, Mark Johnson	Not available to chapters/ Institute	Renewal 06/05/11
Legislative Update	NHAP 0763002-7694 BRN CEP212	2	Phillip Chase	San Fernando Valley Chapter	Renewal 7/2/11
Legislators are People Too	NHAP 0763001-8250/P BRN CEP212	1	Nancy Reagan, Esq.	Not available to chapters Spring Leg.	Renewal 03/03/11
Lessons Learned: San Diego Wildfires-October 2007, Looking Ahead: San Diego County Medical Operations Center & LTC Bed Reporting	NHAP 0763002-7823 BRN CEP212	2	Scott J. Tarde L.N.H.A.	619 442-7744	Renewal 04/02/10

Updated January 6, 2010

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Lessons Learned: San Diego Wildfires-October 2007, Looking Ahead: San Diego County Medical Operations Center & LTC Bed Reporting	NHAP 0763005-8076/P BRN CEP212	5	Scott J. Tarde L.N.H.A. and Joe Diaz	Kern County Chapter	Renewal 08/05/10
The Link between MDS & Quality	NHAP 0763002-7537/P BRN CEP212	2	Patti Giribaldi	Not Available to chapters/ Institute	Renewal 06/05/11
How Not to Have a Deficiency in F325: Maintain Resident Weight & Nutrition	NHAP 0763002-8060/P BRN CEP212	2	Linda Handy, MS, RD	Available to chapters/ Institute	Renewal 06/05/10
Making Medicare Part D Work	NHAP 0763002-8056/P BRN CEP212	2	Kim D Young R Ph. , Peggy D Goldstein NHA	Not Available to chapters/ Institute	Renewal 06/05/10
Can We Manage Behavior in Long Term Care	NHAP 0763002-8059/P BRN CEP212	2	James Mittelberger , MD	Not Available to chapters/ Institute	Renewal 06/05/10
Managing Chronic Pain	NHAP 0763-002- 7522/P BRN CEP212	2	Jeffery H Klein, MD	Channel Island Chapter	Renewal 5/20/11
Managing Pain in the Elderly	BRN ONLY CEP 212	2	Linda Turner, RN	Contact East Bay Chapter	N/A
Maximizing the Effectiveness of Binding Arbitration in LTC	NHAP 0763002-8063 BRN CEP212	2	William C. Wilson, Esq., Bryan Reid, Esq.	Not Available to chapters/ Institute	Renewal 06/05/10
Maximizing the Multi-Generational Workforce	BRN CEP212 RCFE 010-0203-13044	2	Meagan Johnson, BS, CSP	Not available to chapters	RCFE 10/04/10
"MDS 3.0 - A First Look"	NHAP 0763001-7260/P BRN CEP212	2	Rena Shephard, RRS	Not available to chapters Spring Leg.	Renewal 03/03/11
MDS 2.0 Item by Item	NHAP 0763014-7696/P BRN CEP212	14	Sheila Chesanow, Rena Shepard	Not Available to chapters	Renewal 01/23/10
Meals, Rest Periods, & Overtime Laws -Compliance Pitfalls & Structuring Your Operations to Avoid Class Actions Suites	NHAP 0763002-8251/P BRN CEP212 RCFE 010-0201-14845	2	Blake Jones, Esq., and Scott Kiepen, Esq.	Not available to chapters Spring Leg.	Renewal 3/3/11 Renewal 10/04/10
Media Relations in Your Community	NHAP 0763006-8022 BRN CEP212	2	Betsy Hite	Not Available to chapters Institute	Renewal 07/16/10
Medical-Legal Issues in Long Term Care	NHAP 0763003-8087 BRN CEP212	3	Bill Wilson, Esq., Mary Miller, RN, JD	SDHCA Chapter	Renewal 09/24/10
How You and Medi-Cal can Help Your Workers Pay for Nursing School	NHAP 0763002-7784 BRN CEP212	2	Kenneth Merchant	Special Event College of Medical Arts	Renewal 12/15/11
Medicare Update – A Look in the Fiscal Crystal Ball	NHAP 0763002-8066 BRN CEP212	2	Darryl Nixon CAHF Director, Mike Lesnick CPA, Mark Reagan Attorney	Not Available to chapters/ Institute	Renewal 06/10/10

Updated January 6, 2010

Model Resign, Legislative Updates and Regulatory Updates	NHAP 0763002-7538 BRN CEP212	2	Darryl Nixon, Nancy Reagan, Mary Jann	Not available to chapters/ Institute	Renewal 06/05/11
MRSA	NHAP 0763002-7694/P BRN CEP212	2	Susan S. Huang	Orange County Chapter	Renewal 01/23/10
MRSA Meet the “Staph “ Before it Meets You	NHAP 0763002-8196/P BRN CEP212	2	Shawn Elkin	Central Valley Chapter	Renewal 12/30/10
Raising the Bar: What Skilled Nursing Facilities Need to Know About the New Dietary Regulations	NHAP 0763007-7089/P BRN CEP212	7	Lee Tincher, MS, RD, Stephanie Keelan, RD, Suzanne Ousey RD, Linda Handy, MS RD	Not available to chapters HM Composite, Inc.	Renewal 08/21/10
The Nevers in Health Care Will Soon Not be Paid!	NHAP 0763002-7940/P BRN CEP212	2	Shelley Moriston	Not available to chapters	Renewal 04/04/10
A New Chapter – Making Residents’ Dreams Come True	NHAP 0763002-7533/P BRN CEP212	2	Charles Bloom	Not available to chapters/ Institute	Renewal 06/05/11
"New Laws Impacting You in 2009"	NHAP 0763004-7261/P BRN CEP212	4	Mark Reagan, Esq., Mark Johnson, Esq.	Not available to chapters Spring Leg.	Renewal 03/03/11
New Laws Impacting You in 2009	NHAP 0763008-2162 BRN CEP212	8	Nancy Reagan, Esq., Mark Reagan, Esq., Mary Jann, RN, Mark Johnson, Esq., Jocelyn Montgomery, RN	Not Available to chapters	Renewal 11/04/10
New Privacy Laws - Compliance Pitfalls & Structuring Operations to Remain in Compliance	NHAP 0763002-7258/P BRN CEP212	2	Steven Phillips, Esq. and Scott Keipen, Esq.	Not available to chapters Spring Leg.	Renewal 03/03/11
New Regulations for CNA Licensing, Certification and Training	NHAP 0763002-7972/P BRN CEP212	2	Richard Maes, Health Facilities Evaluator Supervisor, CDPH	Not available to chapters	Renewal 04/18/10
Good News from California’s Ombudsman	NHAP 0763002-7805 BRN CEP212	2	Joseph Rodriguez	Special Event	Renewal 03/05/10
Norovirus and the Investigation and Control of Outbreak	NHAP 0763001-8051 BRN CEP212	1	Gloria Escalona	Delta Chapter	Renewal 05/29/10

Updated January 6, 2010

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Nurses Council	NHAP BRN-CEP 212	2	Nancy Beecham	Not available to chapters	Renewal N/A
Nurses Council – Updates from the California Dept. of Public Health	NHAP 0763002-7802 BRN CEP212	2	Kathleen Billingsley, RN	Not available to chapters	Renewal 03/05/10
Nursing Home Quality Improvement Collaborative Learning Session I	NHAP 0763005-7320 BRN CEP212	5	Barbara Bates-Jensen	Special Event Jennifer Wiekowski (HSAG) 818 427-4378	Renewal 04/03/11
Nursing Home Quality Initiative - What does it Mean to You?	BRN ONLY CEP 212	1	Mary Larson	530/895-8599	NA
LTC Ombudsman Program	NHAP 0763002-7346 BRN CEP212	2	Wanda Hale, MPHc	Santa Clara Chapter	Renewal 08/28/11
History & Responsibilities under the Older Americans Act: the LTC Ombudsman	NHAP 0763002-7271 BRN CEP212	2	O. Ivan Flores	Central Valley Chapter	Renewal 03/11/11
One of the Gang: The Value of Team-Building in the Workplace	NHAP 0763002-7473 BRN CEP212 RCFE 010-0204-15152	2	Jean Steel, MS, President, Wellness Works	Not available to chapters/ Institute	Renewal 05/15/11 RCFE 10/04/10
Non Pharmacological Pain interventions in SNF's and RCFE's	NHAP 0763002-7542/P RCFE 010-0206-15176 BRN CEP212	2	Caroline Breeding	Golden Gate Chapter	Renewal 06/05/11 RCFE 10/4/10
What's the latest – OSHPD Updates	NHAP 0763002-8063 BRN CEP212	2	Darryl Nixon, Duane Borba, William Zellmer, Tom Mahon	Not Available to chapters/ Institute	Renewal 06/05/10
Pain Assessment and Management	NHAP 0763001-7661/P BRN CEP212	1	Flora Y Brahmhatt, PharmD, CGP	Santa Clara Chapter	Renewal 09/18/11
F309: Pain Management and the Survey Process	NHAP 0763002-7328 BRN CEP212	2	Rena Shephard, RN	QCHF Webcast	Renewal 4/3/11
Pain Management – A Compassionate and Professional Program	NHAP 0763002-8069/P BRN CEP212	2	Catherine Russel-McGregor, RN	Not available to chapters Institute	Renewal 06/05/10
Palliative Care in the Skilled Nursing Setting	NHAP 0763002-7078/P BRN CEP212	2	Ariella Ben-David, RN	East Bay Chapter	Renewal 08/05/10
Palliative Care in SNF's and RCFE's	NHAP 0763002-7495/P RCFE 010-0206-15186 BRN CEP212	2	Dr. Jeffrey Beane	Golden Gate Chapter	Renewal 05/15/11 RCFE 10/04/10

Updated January 6, 2010

F:\QCHF\CEUs_O:\QCHF\CEUs_New08\ Pre-Approved_Master_new.doc

Expanding the Continuum of Care During a Pandemic Influenza Surge	NHAP 0763002-8086/P BRN CEP212	2	Nora O'Brian (CPCA), Bernie Smith, Jocelyn Montgomery, RN, Kelly Cheffett, Mark Horton, MD., Martin Fenstersheib, MD. MPH	Not available to chapters Webcast	Renewal 09/24/10
Patient Safety Committee Webinar	NHAP 0763002-8246/P BRN CEP212	2	Linda Mullaney, Esq., and David Leatherberry, Esq.	Not available to chapters QCHF Special event	Renewal 03/03/11
Patient Safety Reporting	NHAP 0763002-7482/P BRN CEP212	2	Linda Mullaney, Esq, Liz Plott-Tyler, Esq	Not available to chapters/ Institute	Renewal 05/15/11
The Path to Electronic Health Records	NHAP 0763002-7827 BRN CEP212	2	Tom Kraus and Michael Smith	Sacramento Chapter	Renewal 08/12/11
Pathways to Hospice & Skilled Facility Collaboration	NHAP 0763002-8089/P BRN CEP212	2	Pamela F. Young, RN	Kern County Chapter	Renewal 09/24/10
Pharmacy Excellence Panel	NHAP 0763002-7484/P BRN CEP212	2	LoriAnn DeMartini, DHS, Robert Menet, Pharm.D., Patti Giribaldi, Terri Fagan	Not available to chapters/ Institute	Renewal 05/15/11
Pharmacy Regulations: Q & A Session	NHAP 0763002-7722/P BRN CEP212	2	Robert Menet, Mark P. Sanquinetti, Steve Schaefer	Contact Sierra Chapter	Renewal 03/04/10
Surviving Survey - Pharmacy Services	NHAP 0763002-7496/P BRN CEP212	2	Larry Robert Reis, RPh, FASCP, CGP	Kern County Chapter	Renewal 5/15/11
Pharmacy Webinar	NHAP 0763002-7272/P BRN CEP212	2	Loriann DeMartini and Robert Menet	QCHF Special Event (Webinar)	Renewal 3/11/11
Physical Plant Improvements - Balancing Quality, Safety and Cost	NHAP 0763002-7492 BRN CEP212	2	Moderator, Darryl Nixon, Bonnie Darwin	Not available to chapters/ Institute	Renewal 05/15/11
Physician Orders for Life-Sustaining Treatment (POLST) and End of Life Care	NHAP 0763002-7485/P BRN CEP212	2	Judy Citko, Kate O'Malley	Not available to chapters/ Institute	Renewal 05/15/11
Physician Orders for Life-Sustaining Treatment (POLST): Transforming Patient Whishes into Medical Orders	NHAP 0763002-7474/P BRN CEP212	2	Christopher Meyers, Phd, and Dr. Jennifer Black	Kern County Chapter	Renewal 5/15/11
The POLST Conversation	NHAP 0763002-7691/P BRN CEP212	2	Lori Cooper, Patti Garibaldi, RN	East Bay Chapter & Contra Costa County	Renewal 7/2/11

Updated January 6, 2010

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The POLST Conversation	NHAP 0763002-7692/P BRN CEP212	2	Lori Cooper, Patti Garibaldi, RN	East Bay Chapter	Renewal 07/02/11
POLST - Physician Orders for Life-Sustaining Treatment	NHAP 0763001-7262/P BRN CEP212	1	Judy Citko, JD	Not available to chapters Spring Leg.	Renewal 03/03/11
POLST – Physician Orders for Life-Sustaining Treatment	NHAP 0763002-8233/P BRN CEP212	2	Catherine McGregor, RN, MSN, FNS, C, Palliative Care Case Management	Progress Valley Chapter	Renewal 02/11/11
PowerPoint 101 - An Intro to PowerPoint Presentations	NHAP 0763002-7346 BRN CEP212	2	Jim Koontz, MBA	Jim Koontz (QCHF)	Renewal 4/3/11
PowerPoint 101-An Intro to PowerPoint Presentations	NHAP-0763002-7346 BRN- CEP212	2	James Koontz	James Koontz 916 441-6400	Renewal 04/03/11
Practical Steps to retain Employees	NHAP 0763001-8062/P RCFE 010-0203-14219	2	David Farrell	Lumetra (415) 677-2074 Not available to chapters	Renewal 07/22/10 Renewal 10/04/10
Presenting the Caring Face of LTC in Elder Abuse Cases	NHAP 07763002- 7539/P BRN CEP212	2	Bryan Reid	Not Available to chapters/ Institute	Renewal 06/05/11
Preventing Resident Falls	NHAP 0763002-7743/P BRN CEP212	2	Lynn M. Blair, RN, NHA, Ph.D.	Special Event	Renewal 03/05/10
Preventing the Spread of Infection: Using the Updated Interpretive Guidelines for LTC Facilities, Tag F441	NHAP 0763001-7773/P BRN CEP212	1	Mary Payne, RN	Redwood Empire	Renewal 11/30/11
Psychological Interventions with Patients in Long Term Care Settings	NHAP 0763001-7543/P BRN CEP212	1	Hugh Pates, PhD	SDHCA	Renewal 6/5/11
Putting POLST into Action	NHAP 0763002-7523/P BRN CEP212	2	Leila Knox Malicoat	Central Valley Chapter	Renewal 5/20/11
QCHF as a Resource	NHAP 0763002-7789 BRN CEP212	2	Jim Koontz,MBA	QCHF	Renewal 10/22/11
Quality 101: What Every LTC Manager Should Know About Quality	NHAP 0763002-7483/P BRN CEP212	2	Bernie Dana	Not Available to chapters/ Institute	Renewal 05/15/11
Quality and Reimbursement - The Current impact of Government Funding	NHAP 0763002-7486 BRN CEP212	2	Michael Lesnick, Darryl Nixon, Mark Reagan, Esq.	Not Available to chapters/ Institute	Renewal 05/15/11
Quality Behavioral Health Treatment – From the View of the Family and Consumer	NHAP 0763002-7540/P BRN CEP212	2	Darryl Nixon	Not Available to chapters/ Institute	Renewal 06/05/11
Quality Initiates – Programs that support culture change	NHAP 0763001-8247/P BRN CEP212	1	Kathleen Billingsly	Special Event	Renewal 3/3/11
Continuous Quality Improvement – Long Term Care	NHAP 0763001-7348 BRN CEP212	1	Judith C Harrington, RN, BSN	Orange County Chapter	Renewal 08/28/11

Updated January 6, 2010

RAP Session with CDPH	NHAP 0763002-8248/P BRN CEP212	2	Helge Teixeira, District Manager	Redwood Empire Chapter	Renewal 03/03/11
RAP Session with CDPH	NHAP 0763005-8082 BRN CEP212	5	Dan Kotyk, Kathleen Billingsley, Joyce Sakkinen, Paula Perse, Joan Jones, Jennifer Hoke, Donna Morales	Not available to chapters San Bernardino Chapter	Renewal 09/24/10
RAP Session with DPH	NHAP 0763002-7797/P BRN CEP212	2	Helge Teixeira, District Manager	Not available to chapters Redwood Empire	Renewal 03/05/10
Recent Trends in Workplace Safety & OSHA/Compliance & Enforcement	NHAP 0763002-7541	2	Brad Hammock, Brad Kampas	Not available to chapters/ Institute	Renewal 06/05/11
Recognizing, Measuring, and Treating Pain in the DD Population	NHAP 0763002-7931/P BRN CEP212	2	Shelley Moriston	Not available to chapters	Renewal 04/04/10
Reimbursement and Relationships (Between SNFs and Hospitals)	NHAP 0763002-7739 BRN CEP212	2	Michael Lesnick	Special Event Axiom Health Care Group	Renewal 10/12/11
LTC Facility Reporting – Abuse and Beyond (Webinar)	NHAP 0763002-7660 BRN CEP212	2	Elizabeth Plott-Tyler, Esq., Tyler & Wilson L.L.P.	QCHF Webinar	Renewal 09/18/11
Relational therapy in Action	NHAP 0763006-7747/P BRN CEP212	6	Gordon Giles	Special Event Idylwood Care Center	Renewal 10/22/11
Reporting Requirements for Firearms Prohibitions	NHAP 0763002-8024 BRN CEP212	2	Bonnie Wells	Not Available to chapters Institute	Renewal 07/16/10
Responding to a Negative Incident at a SNF	NHAP 0763002-7475/P BRN CEP212	2	James Napoli, Esq	Not Available to chapters/ Institute	Renewal 05/15/11
Responding to an Incident at a Long-Term Care Facility	NHAP 0763004-741 BRN CEP212	4	James Napoli, Esq.	Not available to chapters	Renewal 03/04/10
Restraint Reduction – Can We Really Be a Restraint Free Facility	NHAP 0763002-8070/P BRN CEP212	2	Elaine Griswold, RN	Not Available to chapters Institute	Renewal 06/05/10
Is Restraint Reduction Driving Up Your Falls	NHAP 0763002-8058/P BRN CEP212	2	Charles Bloom , Elizabeth Gomes	Not Available to chapters/ Institute	Renewal 06/05/10
Restraint Reduction - Physical & Chemical	NHAP 0763002-7487/P BRN CEP 212	2	Elaine Griswold, President, Best Practices in LTC	Not available to chapters/ Institute	Renewal 05/15/11
The Role of the Nurse Practitioner in Long Term and Assisted Living Care	BRN CEP212	1	Christine Cauvet	619/232-8784	N/A

Updated January 6, 2010

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After the San Diego Wildfires – a Panel Discussion	NHAP 0763002-8061/P BRN CEP212 RCFE 010-0201-14066	2	Jocelyn Montgomery, Steve Gold, Joe Diaz, Darryl Nixon, Scott Tarde	Not Available to chapters/ Institute	Renewal 06/05/10 Renewal 10/04/10
Scabies & C Diff in Long Term Care Protocol Changes	NHAP 0763004-8081/P BRN CEP212	4	Dr. Alfonzo Torres-Cook, Luke Watson	Not available to chapters	Renewal 09/24/10
Scope of Practice for Nurses & Physician Extenders	BRN CEP212	3	Liz Plott Tyler	Not available to chapters 323/655-7180	N/A
Sexual Harassment and Other Discrimination Claims	NHAP 0763002-8099 RCFE 010-0201-14068	2	Linda Mullany	SDHCA Chapter Gordon-Rees, San Diego	Renewal 06/19/10 RCFE 10/04/10
“Show Some Restraint: Restraint Reduction Workshops”	NHAP 0763004-8011 BRN CEP212	4	David Farrel, Joe Rodriguez, Elaine Griswold, Mary Jann, Jocelyn Montgomery	Not available to chapters	Renewal 05/08/10
Small Business Recordkeeping & Audit Compliance	BRN CEP212 RCFE 010-0202-13053	2	Randall Crook, MBA, CPA	Not available to chapters	RCFE 10/04/10
SNF Revenue Enhancement	NHAP 0763001-8090 BRN CEP212	1	Michael Raffee	Delta Chapter	Renewal 09/24/10
Social Services in LTC SNFs & RCFEs	BRN CEP212	2	Steven Michel	Contact Channel Islands Chapter	N/A
The Speaking Bridge: Effective Communication Techniques for Supervisors	NHAP 0763002-8091 BRN CEP 212	2	Deborah Biron, Speech Coach Specialist	East Bay Chapter	Renewal 09/24/10
Staff Satisfaction, Retention and Recruiting – The Key to Quality	NHAP 0763002-8072 RCFE 010-0203-14069	2	Sharon Z Ginchansky, MAOM	Not available to chapters Institute	Renewal 06/05/10 RCFE 10/04/10
States Fiscal Crisis (Webinar)	NHAP 0763002-8201 BRN CEP212	2	Darryl Nixon	Not available to chapters QCHF Webcast	Renewal 01/13/11
The Standard Admission Agreement	NAHP 0763001-7806 BRN CEP212	1	Mark Reagan, Esq.	Not available to chapters	Renewal 03/05/10
Coming Up for Air – Stress Management in the Real World	NHAP 0763002-8075 BRN CEP212	2	Jean Steel, MA	Not Available to chapters Institute	Renewal 06/05/10

Updated January 6, 2010

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Stress Relief for Staff and Residents- Alternative Therapies	NHAP 0763002-7488/P BRN CEP212	2	Michele Nolta, Culture Change Coach, Recreation Therapy Consultants	Not Available to chapters Institute	Renewal 05/15/11
Survey Readiness: Updates on the ICF/MR Survey Process	NHAP 0763002-7489/P BRN CEP212	2	Mary Jann, RN	Not Available to chapters Institute	Renewal 05/15/11
"Get Set for Survey Success"	NHAP 0763008-7321 BRN CEP212	8	Jocelyn Montgomery, RN and Mary Janne, RN	Not available to chapters	Renewal 4/3/11
Get Set for Survey Success	NHAP 0763008-8065/P BRN CEP212	8	Jocelyn Montgomery, RN and Mary Jann, RN	Not available to chapters	Renewal 07/22/10
Get Set for Survey Success	NHAP 0763008-7574/P BRN CEP212	8	Jocelyn Montgomery, RN and Mary Jann, RN	CAHF Special Event	Renewal 06/10/11
Survival Tips for Succeeding in the "New" Economy	NHAP 0763002-7699 BRN CEP212	2	Cinda Weber	East Bay Chapter	Renewal 09/30/11
Will You Survive a Civil Suit?	NHAP 0763004-8062 BRN CEP212	4	James A Napoli, Esq.	Not Available to chapters/ Institute	Renewal 06/05/10
Surviving Medi-Cal Cash Shortage	NHAP 0763001-7822 BRN CEP212	1	Darryl Nixon	Not available to chapters	Renewal 04/02/10
Surviving Medi-Cal's Cash Shortage	NHAP 0763002-7827 BRN CEP212	2	Darryl Nixon	Not available to chapters	Renewal 04/02/10
Survey Success	NHAP 0763002-7639 BRN CEP212	2	Mary Jann, RN, Michelle Langlois, Vivian Limas	Not available to chapters	Renewal 04/04/10
Updates on the Swine Flu N1H1	NHAP 0763002-7519/P BRN CEP212	2	Gloria Escolona	Delta Chapter	Renewal 5/20/11
Taking Care of Yourself	NHAP 0763002-7942/P BRN CEP212	2	Barbara Blaser, RN	Not available to chapters	Renewal 04/04/10
Tap Dancing with Toxic People	NHAP 0763001-7476/P BRN CEP212	1	Linda Sue Mangels PhD, CPHRM	Progress Valley Chapter	Renewal 5/15/11
Tap Dancing with Toxic People	NHAP 0763002-8245/P BRN CEP212	2	Linda Sue Mangels PhD, CPHRM	East Bay Chapter	Renewal 03/03/11
Team Building in a Multiethnic Environment	NHAP 0763002-8079 BRN CEP212	2	John Simmons	Golden Gate Chapter	Renewal 06/05/10
Technology Symposium for Long Term Care Facility Management	NHAP 0763006-7717 BRN CEP212	6	Michael Torgan, Robert Abrams, Mark Helmar, John Kriege, Beth Fife	Not available to chapters	Renewal 02/08/10
What do you need to know to compete in the world of Technology?	NHAP 0763002-8073 BRN CEP212	2	Paul Locascio, Mike Smith	Not Available to chapters Institute	Renewal 06/05/10

Updated January 6, 2010

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“The 10 Things you Always Wanted to Know from Your Lawyer, but were afraid to ask”	NHAP 0763002-7926 BRN CEP212	2	Mark E. Reagan, Esq.	Not available to chapters	Renewal 04/04/10
Touch Awareness in Care Giving	NHAP 0763003-2191/P BRN CEP212	3	Irene Smith	SDHCA Chapter	Renewal 12/10/10
The Total Cost of Wound Treatment	NHAP 0763001-7921/P BRN CEP212	1	Steven Tolleson, Therese Lichtle	Not available to chapters	Renewal 04/04/10
A Special Town Hall With Dr. James L. Lawson, Branch Chief, CDPH L & C Region V, and Chief, Helath Facilities Inspection Division	NHAP 0763004-7698/P BRN CEP	4	Dr. James Lawson and Ernest Pooleon	CAHF Region V Meeting	Renewal 09/30/11
Turning Adversity into Possibility	NHAP 0763002-7801 BRN CEP212	2	Roger Crawford	Not available to chapters	Renewal 03/05/10
Turning Potential into Profit	NHAP 0763002-8204 BRN CEP212	2	Terry Barnhart	Central Valley Chapter	Renewal 1/13/11
Understanding and Managing Physician Services to Limit Risk while Improving Quality	NHAP 0763002-7477/P BRN CEP212	2	Christine Wilson, Esq, Shirley Paine, Esq	Not available to chapters/ Institute	Renewal 05/15/11
Understanding Diversity I & II	NHAP 0763004-7973/P BRN CEP212	4	Sherrie Carinci, MBA, Ed.D	Not available to chapters	Renewal 04/18/10
Understanding Behavior Difficulties and Dementia	BRN CEP212	1	Jean M. Clark	916/734-5496	N/A
Understanding Life Safety Code Requirements	BRN CEP212	1	Mary Jann, CAHF	916/441-6400 ext.227	N/A
Update from CDPH	NHAP 0763002-7490 BRN CEP212	2	Kathleen Billingsley	Not available to chapters/ Institute	Renewal 05/15/11
Update on Wound Care: Nursing Home Perspectives	NHAP 0763003-7740/P BRN CEP212	3	Dr. Paul Y. Han, MS, D.P.M.	Not available to chapters	Renewal 03/04/10
Update from the California Department of Public Health	NHAP 0763002-7930 BRN CEP212	2	Kathleen Billingsley	Not available to chapters	Renewal 04/04/10
Video Surveillance: Risk Management and Elopement Reduction	NHAP 0763002-7723 BRN CEP212	2	Thomas Shaw, Security Specialist	East Bay Chapter	Renewal 03/04/10
What Do I Do Now? Activities	NHAP 0763002-7936/P BRN CEP212	2	Evaun Stevenson	Not available to chapters	Renewal 04/04/10
Workforce 21: The New Worker	NHAP 0763002-7981 BRN CEP212	2	Clint Maun, CSP	Not available to chapters	Renewal 04/18/10
Workforce Strategies - How to Recruit, Retain and Ensure Staff Satisfaction	NHAP 0763002-7494/P BRN CEP212	2	David Farell, Faye Bourbeau, Sharon Ginchansky, Melanie Seamans	Not available to chapters/ Institute	Renewal 05/15/11

Updated January 6, 2010

Wound Care – New Practices & Updates	NHAP 0763005-8083/P BRN CEP212	4	Deborah R. Myers, RN, MSN, ANP-BC, CWS., Beth Brizee, RN., Gheith Effarah, MBA, RPT., Alison C. Henness, RN	Not available to chapters	Renewal 09/24/10
A New Take on Wound Care- Strategies that Do More with Less	NHAP 0763002-8071/P BRN CEP212	2	Beth Brizee RN, Linda Mullangy Esq.	Contact TriLine	Renewal 06/05/10

Updated January 6, 2010

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